



Challenging today.
Reinventing tomorrow.

Jacobs is a world leader in municipal operations supporting local government clients

Jacobs offers a full suite of custom-tailored municipal operations services for public agencies and municipalities. We bring you the benefit of private sector innovation, flexibility and technology that will help you improve performance, upgrade customer service and maximize use of outside funding and revenues. From public works, code enforcement, planning and zoning, and call center services, to finance department operations and municipal courts, we bring you skills and abilities developed over more than three decades of successful operations services for local governments. Our experience in starting up services for newly incorporated cities is unequalled. We can help you improve efficiency and streamline workflow and citizen response processes, improve responsiveness and citizen satisfaction, train staff for stronger skills and focus, and make the most of your investment in infrastructure, public works and municipal services.

As the needs of our clients have expanded through the years, so have our capabilities. Approximately 4,600 Jacobs operations and maintenance (O&M) professionals serve clients throughout North America and in numerous international locations. The results of our work influence the lives and livelihoods of nearly 17 million people each day, and our work is backed by a commitment to safety, quality, innovation and customer service.

Our services

Whether you are public works, community development or administrative functions, Jacobs helps keep you focused on what you do best by doing what we do best:



Planning and zoning



Code enforcement



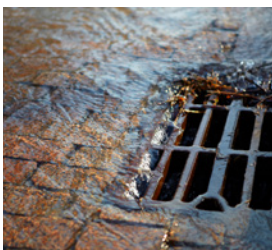
Street and drainage maintenance



Capital program management



24/7 Citizen response center



Stormwater management



Building inspections and plan review



Municipal court operations



Parks and recreation



Administrative and financial support

The Jacobs advantage

Your challenges:

- Budget
- Customer service issues
- Changing regulations
- Workforce retention
- Community needs

Jacobs brings you:

- Increased efficiencies and performance
- Improved customer service and citizen satisfaction
- Risk management – Jacobs assumes compliance and operating risk
- Access to thousands of local government, engineering and technical experts
- Innovative technology, protocols, tools and systems
- Longer equipment life and service
- Budget certainty and peace of mind

Our network of projects across the U.S. share information, resources and best practices creating savings and efficiency. With Jacobs as your O&M partner, you have access to local knowledge, plus a world of technical ability from engineers, project managers and related experts throughout Jacobs.

For more information

Matt Houser
770.366.6734
matt.houser@jacobs.com

Project highlights

CITY OF JOHNS CREEK, GEORGIA

Population: 82,000

Trusted partner since: 2007

Ranking third on USA Today's '50 best places to live in', Johns Creek is an Atlanta suburb. Our portfolio for the City includes transportation planning, traffic engineering, field services, solid waste coordination, stormwater, construction management, capital planning and grant assistance. Jacobs has helped the City win \$140 million in state and federal funding for transportation improvements.

TOWN OF FORT MYERS BEACH, FLORIDA

Population: 5,700

Trusted partner since: 2023

The Town of Fort Myers Beach was catastrophically hit by Hurricane Ian in September 2022, impacting nearly every structure in town. A year later, the Town hired Jacobs to provide building permitting and inspection services along with support for the rebuilding of its stormwater infrastructure. In 2024, floodplain coordination was also added to the scope.

CITY OF PEACHTREE CORNERS, GEORGIA

Population: 44,000

Trusted partner since: 2013

Jacobs started up the City of Peachtree Corners' services with the initial services of planning and zoning, land development review, all administrative and financial operations, and code enforcement. Since startup Jacobs has added building inspections and plan review, public communications and stormwater management.

CITY OF BONITA SPRINGS, FLORIDA

Population: 64,000

Trusted partner since: 2008

Jacobs manages community development, engineering, Geographic Information System mapping, building inspections and permitting, planning and zoning. Delivering responsive service has made life easier and more convenient for residents, and given the City an economic, administrative and environmental edge.

CITY OF TUCKER, GEORGIA

Population: 35,000

Trusted partner since: 2016

The newly incorporated City of Tucker hired Jacobs to start up its services in 2016. As the needs of the City changed over the years, we provided an array of service, including code enforcement, building inspection, plan review, planning and zoning, economic development, citizen response center, revenue collection and communications.

CITY OF CENTENNIAL, COLORADO

Population: 111,000

Trusted partner since: 2008

The City needed a public-private partner to help achieve its vision of a model Public Works Department that would provide cutting-edge technology to assist in day-to-day operations and customer service as its focus. Jacobs provides comprehensive municipal public works services for the City, including traffic engineering and operations, permit processing, inspections, administrative services, and street and roadside maintenance. Jacobs also created a consolidated customer service center as a single point of contact for citizen concerns and provides code compliance services within the Community Development Department.