



Challenging today.  
Reinventing tomorrow.

### Fast facts

**99.98%**

Permit compliance

**45 years**

Serving O&M clients since 1980

**310**

Project sites nationwide

**149**

Water and wastewater facilities nationwide

**2.3B**

Billion gallons per day of water and wastewater treatment capacity under management

**6,777**

Miles of collection and distribution system operated and maintained

**4,600**

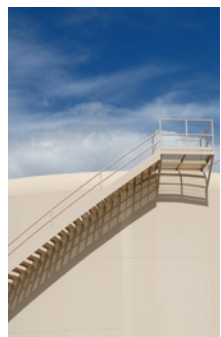
O&M staff nationally

## Professional Utility Operations and Maintenance Services

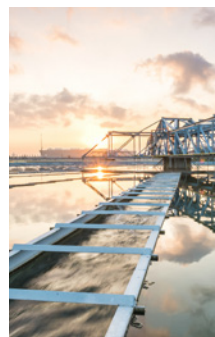
By contracting with Jacobs as an operations and maintenance (O&M) partner, our clients benefit from reduced costs, risk transfer and improved service quality, and are free to focus internal resources on serving residents.

### Why do clients seek contract operations services?

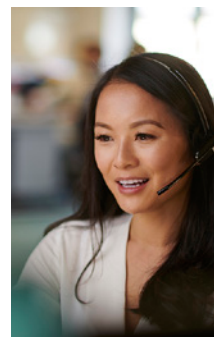
- Confidence of having certified water and wastewater operators
- Aging infrastructure and increasing maintenance costs
- Expertise and technical resources
- Regulatory compliance
- Risk transfer of O&M activities
- Peace of mind



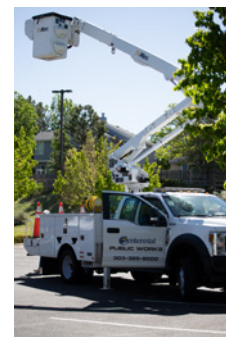
Water



Wastewater



Customer service



Public works

### Our services

#### Complete utility O&M services, including:

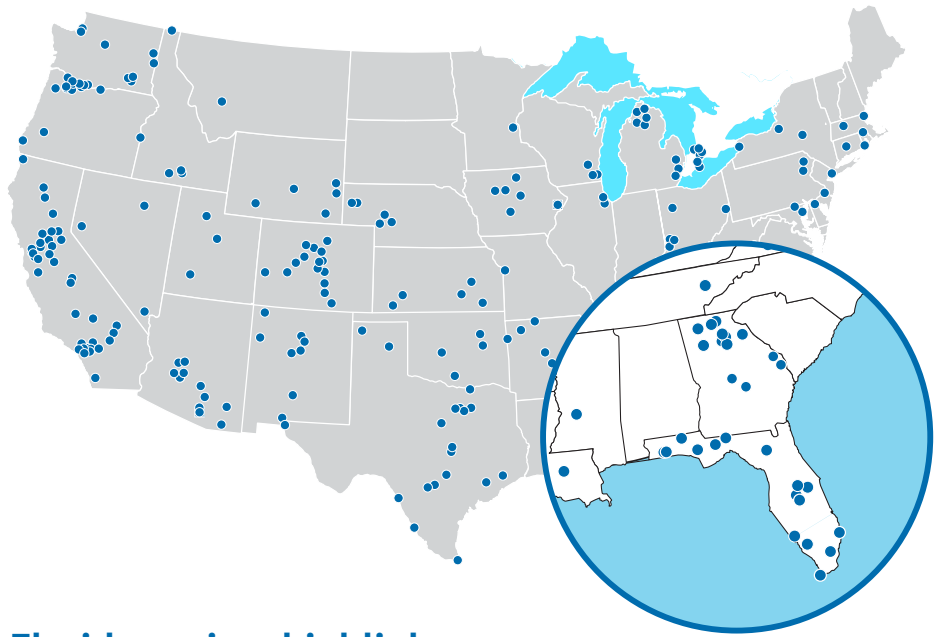
- Water treatment facilities and distribution system
- Wastewater treatment facilities and collection system
- Customer service, billing and meter reading
- Industrial pretreatment program management
- Backflow prevention, leak detection and repair
- Public works
- Asset management and advanced maintenance program development
- Capital modifications
- Operational technology security

## Regional awards

- Utility of the Future Today Award for Water Reuse
- Florida Department of Environmental Protection Water Operator Excellence Award
- Water Environment Federation Water Heroes Award
- Resilient Utility Coalition Utility of the Year Award
- Florida Water and Pollution Control Authority Safety Award
- Florida Water Environment Association Safety Award
- Florida Water Environment Association Collection System of the Year

## Local focus with worldwide reach

We serve O&M clients at more than 60 locations throughout the Southeast.



## Florida project highlights

### CITY OF CRESTVIEW

**Trusted partner since: 1994**

**Facility:**

2.8-mgd WWTP  
5 rapid infiltration basins  
1 lift station

### CITY OF PEMBROKE PINES

**Trusted partner since: 2015**

**Facility:**

18-mgd WTP  
9.5-mgd WWTP  
1,000 miles of collection and distribution systems  
200 lift stations

### CITY OF LIVE OAK

**Trusted partner since: 1997**

**Facility:**

2.5-mgd WWTP  
2 effluent disposal sites  
1.3-mgd WTP

### CITY OF DEFUNIAK SPRINGS

**Trusted partner since: 2003**

**Facility:**

5.45-mgd WTP  
5 water wells  
40 lift stations  
1.5-mgd activated sludge WWTP

### CITY OF QUINCY

**Trusted partner since: 1994**

**Facility:**

3.6-mgd WTP  
1.5-mgd WWTP  
10 lift stations

### CITY OF KEY WEST

**Trusted partner since: 1988**

**Facility:**

10-mgd activated sludge treatment system  
26 lift stations  
57 miles of gravity piping  
19 miles of storm water piping with 5 pump stations

### CITY OF MARY ESTHER

**Trusted partner since: 2003**

**Facility:**

1.1-mgd WWTP  
14 lift stations  
365-acre spray field

### THE VILLAGES

**Trusted partner since: 1993**

**Facility:**

11 water systems - 1 to 16 mgd  
4 WWTPs - 1 to 1.6 mgd  
Commercial and residential sanitation services

### CITY OF WEST MELBOURNE

**Trusted partner since: 2011**

**Facility:**

3-mgd water reclamation facility  
125 miles of sewer collection pipe  
74 lift stations

## For more information

Jill Achee  
225.828.8222  
jill.achee@jacobs.com

Toby Hartleroad  
256.565.9368  
toby.hartleroad@jacobs.com

