Jacobs

Challenging today. Reinventing tomorrow.

Jacobs is a world leader in operations and maintenance services for municipal public works

Taxes used to fund infrastructure maintenance and improvements have not been keeping pace with the needs of aging roadway assets. Jacobs offers a full suite of custom-tailored operations and maintenance (O&M) services for local roads, bridges, traffic control devices, streetlights and drainage systems.

Our team brings skills and abilities from more than four decades of successful O&M services. We can help you lower cost, improve staff skills and elevate the quality of operations by implementing the industry best-practices and make the most of your investment in infrastructure, public works and municipal services.

As the needs of our clients have expanded through the years, so have our capabilities. Nearly 4,600 Jacobs O&M professionals serve clients throughout North America and in numerous international locations. The results of our work influence the lives and livelihoods of nearly 17 million people each day, and our work is backed by a commitment to safety, quality, innovation and customer service.

Our services

Whether you are managing utility systems, municipal public works, city services and transportation O&M, environmental remediation O&M or facilities, Jacobs helps keep you focused on what you do best by doing what we do best:



Asset management



Preventive and reactive maintenance of roadway systems



Emergency response



Capital program management



Advanced traffic management systems



Traffic signal timing

The Jacobs advantage

Your challenges:

- Budget
- Aging infrastructure
- Changing regulations
- Workforce retention
- Traffic congestion

Jacobs brings you:

- Cost savings of 10 percent or more
- Improved customer service
- Access to thousands of O&M, engineering and technical experts
- Innovative technology, protocols, tools and systems
- Longer equipment life and service
- Budget certainty and peace of mind

Our network of projects across the U.S. share information, resources and best practices creating savings and efficiency. With Jacobs as your O&M partner, you have access to local knowledge, plus a world of technical ability from engineers, project managers and related experts throughout Jacobs.

For more information

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We are one of the largest providers of outsourced operations in the U.S.

Jacobs has provided full-service public works management to local municipalities for three decades. Our network of experts and management professionals helps ensure you have access to local knowledge plus a world of technical ability from engineers, project managers and related experts throughout our company. Being there for our cities is not only about solving technical issues and budget constraints. Sometimes it's about responding to unplanned events, such as major floods, snow storms or chemical spills. Our integrated capabilities and vast resources allow us to quickly mobilize and tackle virtually any emergency.

Project highlights

CITY OF CENTENNIAL, COLORADO

Since 2008, Jacobs has provided the City of Centennial, Colo., comprehensive public works services. Our team delivers a complete range of services including traffic engineering and operations, permit processing, inspections, administrative services and street and roadside maintenance, including snow removal. With more than 100,000 residents, Centennial is one of the largest suburbs of Denver.

CITY OF JOHNS CREEK, GEORGIA

Ranking third on USA Today's '50 best places to live in', Johns Creek, Ga., is an Atlanta suburb with more than 82,000 residents. Jacobs has managed the City's public works for more than 13 years. Our portfolio for the City includes transportation planning, traffic engineering, field services, solid waste coordination, stormwater, construction management, capital planning, grant assistance and parks and recreation management. Jacobs has helped the city win \$140 million in state and federal funding for transportation improvements.

FLORIDA TURNPIKE ENTERPRISE, FLORIDA DEPARTMENT OF TRANSPORTATION

We provide maintenance operations and serve as the general engineering consultant to support Florida's Turnpike Enterprise. Staff maintain more than 480 centerline miles of roadway; 200 toll plaza buildings; and operate two traffic management centers. Additionally, we operate the Emergency Operations Center and provided planning, preparation and response and recovery to all hurricanes impacting the Turnpike System.

CITY OF PEACHTREE CORNERS, GEORGIA

In 2013, the City of Peachtree Corners partnered with Jacobs to startup the first public services to be offered by the new City. Today, Jacobs supports 44,000 residents by providing public works, including roads, stormwater, code enforcement, planning and zoning, land development, building permitting and inspections, and smart city solutions. Jacobs is committed to reinventing a brighter future for the City and recently partnered with the City and Qualcomm to deploy an economic development initiative that installed cellular-vehicle-to-everything technology to support traffic management and roadside safety along a major collector road that serves the City's primary business district.